

# Using expert opinion in actuarial science

Why am I the last one?

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Motivation

The big picture

Toy example

Quick review of multiple experts opinion models

Calibrated models

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# Outline

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## Rehabilitation costs for mine tailings sites

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- ▶ “No” data: 70 catastrophes since 1965, only 23 (non reliable) cost estimates

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## Third party liability insurance for aviation

- ▶ “State” airlines are allowed to self insure
- ▶ Cases settled off court: confidentiality

## What can be done?

- ▶ Apply rules of thumb
- ▶ Do not consider: risk is noninsurable
- ▶ Use partial knowledge hidden in someone's head

## How to access experts opinion?

- ▶ Choice of questions, formulation of questions
- ▶ Choice of experts
- ▶ Psychological assessment of probabilities
- ▶ Multiple experts: aggregation or consensus?

# What is the probability that I speak during time slot $i$ at ARC 2006?

- ▶ Time slots  $\{1, \dots, 67\}$
- ▶ Experts: 1 and 2

# Simple models

Linear combination of experts' data with

- ▶ equal weights
- ▶ weights linked to the experts quality

Caveat

- ▶ Arbitrariness
- ▶ No dependence between experts



# Bayesian models

- ▶ Error between true value and expert assessment modelled by a (multidimensional) distribution
- ▶ Choose a priori distribution for true value
- ▶ Use Bayes Theorem

## Caveat

- ▶ Arbitrariness in choice of parameters

## Why calibration?

- ▶ Actuaries would use experts in domains outside their field of knowledge
- ▶ How to assess their quality?

### Idea

- ▶ Ask experts opinion on things you know, but they don't
- ▶ Use their answers to assess quality

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  - ▶ Number of emails with Louis Doray last 2 months

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## Mendel-Sheridan setting

- ▶ Calibrating variables:  $X_j, j = 1, \dots, n$
- ▶ Objective variable:  $X_{n+1}$
- ▶  $k$  experts give  $R$  quantiles (the same for all experts)

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## Example

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	10%	50%	90%
Expert 1	1	4	7
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- ▶ or  $S_{2,3} = 1$
- ▶ Generalized to  $J_{m_1, \dots, m_k}$  and  $S_{m_1, \dots, m_k}$

► Let

$$p_{m_1, m_2, \dots, m_k} = \mathbf{P}[X_j \in \mathbf{J}_{m_1, \dots, m_k}]$$

measure the (joint) quality of experts (identical for all calibrating variables)

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## Philosophy of model

- ▶ Assume a priori distribution for  $p_{m_1, m_2, \dots, m_k}$  (Dirichlet with parameters  $(a_1, \dots, a_M)$  where  $M = (R + 1)^k$ ):  $f(p)$

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- ▶ Use Bayes Theorem to incorporate calibration:  $f(p|S)$  (again Dirichlet, with parameters  $(a_1 + S_1, \dots, a_M + S_M)$ )

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- ▶ Use Bayes Theorem to incorporate calibration:  $f(p|S)$  (again Dirichlet, with parameters  $(a_1 + S_1, \dots, a_M + S_M)$ )
- ▶ Get a predictive distribution for  $X_{n+1}$ ,  $f(x_{n+1}|S)$  by conditioning on the  $p_{m_1, m_2, \dots, m_k}$ :

$$P[X_{n+1} \in J_{m_1, \dots, m_k} | S] = \frac{S_{m_1, \dots, m_k} + a_{m_1, \dots, m_k}}{n + \sum_j a_j}$$

► Example:

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- Given the experts' quantiles for  $X_{n+1}$ , revise distribution to  $f(x_{n+1} | \mathcal{S}, q)$ :

$$P[X_{n+1} \in J_{m_1, \dots, m_k} | \mathcal{S}, q] = \frac{P[X_{n+1} \in J_{m_1, \dots, m_k} | \mathcal{S}]}{\sum_{\text{possible } r\text{'s}} P[X_{n+1} \in J_{r_1, \dots, r_k} | \mathcal{S}]}$$

if  $\neq 0$

## Results of toy example

Stays	10%	50%	90%
Expert 1	1	4	7
Expert 2	1	2	4

Emails	10%	50%	90%
Expert 1	2	4	10
Expert 2	1	3	5

Time slot	10%	50%	90%
Expert 1	7	35	60
Expert 2	20	45	63

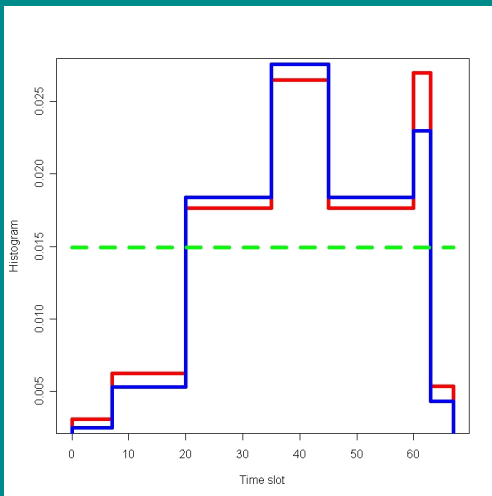
*True values:* Stays: 3, Emails: 4 ( $S_{2,3} = 2$ )

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- ▶ Replace rules of thumb by more scientific approach
- ▶ Open new fields for insurers in domains where risks are considered noninsurable

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## Outlook

- ▶ Do it for real for mining rehabilitation costs and aviation third party liability
- ▶ R package

## (Very) Selected Readings

- ▶ Roger M. Cooke, *Experts in Uncertainty*, Oxford University Press, 1991.
- ▶ A. O'Hagan, "Eliciting expert beliefs in substantial practical applications", *The Statistician*, 47 (1): 21–35, 1998.
- ▶ P. H. Garthwaite et al., "Statistical Methods for Eliciting Probability Distributions", *Journal of the American Statistical Association*, 100 (470): 680–700, 2005.